

## VIVOTEK Enhances Security at Jang Su Jang Restaurant in the United States

### Background

Located in Milpitas, California, Jang Su Jang restaurant offers high quality, authentic Korean cuisine offering an extensive menu to satisfy even the pickiest taste buds. Their main goal is to provide delicious meals served with great service in a clean, modern and upscale environment. Jang Su Jang prides themselves by only using the freshest produce for their side dishes and quality meats for their BBQ, providing an excellence to the Jang Su Jang brand.

**Vertical:** Commercial

**Country:** U.S.A.

**Solutions:**

FE9191/FD816BA-HT/FD8134/  
FE8174V/ ND8401

**Total Quantity:** 12

**Software:** VAST



Highly committed to creating an exceptional dining experience not only with great food, but through superior service and an attractive atmosphere, Jang Su Jang employees will always do their best to provide the highest level of Korean cuisine and customer service. Management acknowledges that security plays a crucial role influencing sustainability of operations. The primary objective of a security overhaul including maintenance with camera

additions and upgrades will allow management to monitor staff, provide overall coverage of dining areas as well as entrances and exits.

### Challenge

VIVOTEK's camera deployment was crucial to assist management in the day-to-day operations of the restaurant. Remotely monitoring employees, customer disputes, damage to customer property and car break-ins are all concerns upper management must address. Also, being able to

monitor the main dining areas, assist hosts with seating and table occupancy and camera installations always provide security during non-business hours.

## Solution

Since 2015, management at Jang Su Jang restaurant have always wanted, at a security level, no blind spots left uncovered in the kitchen and dining areas. At the same time, it is critical to maintain the restaurant's upscale design, making sure cameras are discrete but fully functional. The new video surveillance system features twelve VIVOTEK Network cameras including a 16-channel network video recorder, ND8401. [FD816BA-HT](#) 2 megapixel fixed dome network camera is equipped with a Full HD sensor enabling a viewing resolution of 1920x1080 at 30 fps. Featuring WDR Pro and Supreme Night Visibility technology, this camera can capture high quality and high visibility video in high contrast or low light environments. As a professional day/night camera, the [FD816BA-HT](#) features a removable IR-cut filter as well as IR illuminators effective up to 30 meters for superior image quality around the clock making this camera a perfect fit for overall coverage of the main dining area. Following with the [FE9191](#) H.265 fisheye network camera was used to cover the large banquet area.



Covering 360° surrounding view, restaurant staff has no blind spots and can easily run the floor without having to constantly walk the area. The 12 megapixel camera guarantees superb image quality utilizing the latest in panomorph lens technology for 180°panoramic view (wall mount) or 360°surround view (ceiling/wall/floor mount). Armed with a removable IR-cut filter and WDR Enhancement technology, the camera can maintain optimal image quality around the clock for unparalleled visibility under high-contrast lighting environments. Jang Su Jang's kitchen area was outfitted with [FE8174V](#), VIVOTEK fisheye network camera featuring 5 megapixels. Finally, the [FD8134](#) fixed dome network camera completed the deployment and was installed at various exits and entrances, hallways and the cash register area. Specifically designed for indoor



applications with its compact and stylish exterior, FD8134 allows discrete surveillance by capturing high quality, high resolution video. In addition to completely outfitting the property in VIVOTEK cameras, the restaurant uses VAST as the central management software designed to manage all surveillance products. VAST allows owners to operate their business efficiently on premises or remotely.

### **Customer Feedback**

“When we originally started improving our security system, we chose VIVOTEK cameras and were continually impressed with the quality and reliability, we continued to do upgrades as new VIVOTEK equipment was released. Delicious, quality food is not our only priority; safety is also fundamental to our business. Our staff and customers well-being is of immense importance and helps our business operations run smoothly,” said Manager of Jang Su Jang restaurant Brian Chung.